



Route switch Series Ethernet Switch

User Manual

UD03706B

User Manual

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This Manual is applicable to DS-C10S-SXXT Series Video Wall Controller.

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website (<http://overseas.hikvision.com/en/>).

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FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

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This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the LVD Directive 2014/35/EU, the RoHS Directive 2011/65/EU.



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include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

Preparing for installation

The HIKVISION ROUTE SWITCH Series Ethernet Switch includes the following models:

Model	Name
ROUTE SWITCH	Ethernet Switch

Symbol Conventions

The symbols that may be found in this document are defined as follows.




Symbol	Description
 NOTE	Provides additional information to emphasize or supplement important points of the main text.
 WARNING	Indicates a potentially hazardous situation, which if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
 DANGER	Indicates a hazard with a high level of risk, which if not avoided, will result in death or serious injury.

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Chapter 1 ROUTE SWITCH Switch

The section describes the characteristics and parameters of ROUTE SWITCH and gives an overview of ROUTE SWITCH.

1.1 Appearance Description for Standard Configuration

The built-in ports of ROUTE SWITCH are: 32/24 gigabit Ethernet RJ45 ports, 24 gigabit SFP ports, 8 10GE SFP+ ports and 1 console port. See table 1-1.

Table 1-1 Attributes of the built-in port

Port	Attribute
Gigabit-Ethernet port	RJ45 port, LINK/ACT indicators
Gigabit-Ethernet SFP port	SFP interface: with LINK/ACT indicators
10GE Ethernet SFP+ ports	SFP+ interface: with LINK/ACT indicators
Console port	A rate of 9600bps, mini USB.

Besides ROUTE SWITCH provides with 1 grounding column, 1 power socket and 1 power on-off at its back.



Figure 1-1 The front template of the ROUTE SWITCH switch

Table 1-2 Parts at the front template of ROUTE SWITCH switch

No.	Abbrev.	Name	Description
1	RJ45	24 gigabit Ethernet Base-T ports	24 gigabit Ethernet Base-T ports
2	SFP	24 gigabit SFP ports	24 gigabit SFP ports
3	Console	Console port	Manages the switch locally.
4	SYS	System indicator	If the indicator is always on, the system is

			normally started up. If the indicator flickers, the system works normally.
5	PWR	Power indicator	If the switch is powered on, the indicator is on.

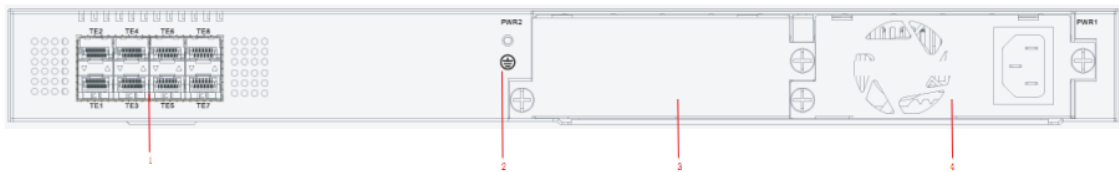


Figure 1-2 The back template of the ROUTE SWITCH switch

Table 1-3 Parts at the back template of the ROUTE SWITCH switch

No.	Abbrev.	Name	Description
1	SFP+	8 10GE	8 10GE
2	/	The grounding column	The grounding column must be fine.
3	POWER	AC power socket	AC100 ~ 240V. Reserved dual power supply.
4	POWER	AC power socket	AC100~240V.

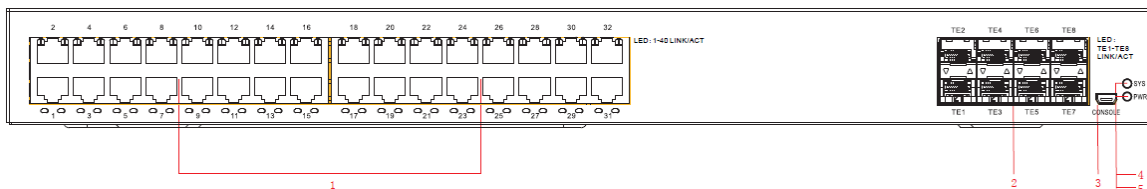


Figure 1-3 The front template of the ROUTE SWITCH switch

Table 1-4 Parts at the back template of the ROUTE SWITCH switch

No.	Abbrev.	Name	Description
1	RJ45	32 gigabit Ethernet Base-T ports	32 gigabit Ethernet Base-T ports
2	SFP+	8 10GE	8 10GE
3	Console	Console port	Manages the switch locally.
4	SYS	System indicator	If the indicator is always on, the system is

			normally started up. If the indicator flickers, the system works normally.
5	PWR	Power indicator	If the switch is powered on, the indicator is on.

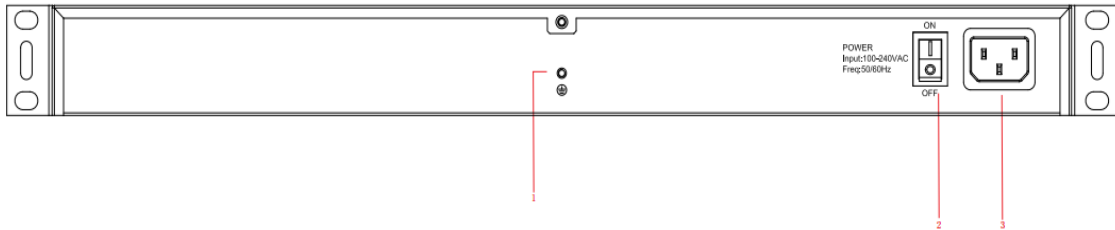


Figure 1-4 The back template of the ROUTE SWITCH switch

Table 1-5 Parts at the back template of the ROUTE SWITCH switch

No.	Abbrev.	Name	Description
1	/	The grounding column	The grounding column must be fine.
2	Power Switch	AC power	ON/OFF
3	Power input	AC power socket	AC 100~240V.

1.2 ROUTE SWITCH Systematic Characteristic Parameters

Protocol standard	Supported standard	IEEE 802.1d Spanning Tree Protocol IEEE 802.1s multiple spanning trees IEEE 802.1p Class of Service IEEE 802.1q tagged VLAN IEEE 802.3x Flow control IEEE 802.3z asymmetric flow control IEEE 802.3ad Link aggregation
	IP routing protocol standard	RFC 1058 RIP RFC 1723 RIP v2 RFC 1583 OSPF v2

	Network management standard	RFC 1157 SNMP v1/v2 RFC 1213 MIB II RFC 1757 RMON 1,2,3,9
	Standard configuration	32/24 10/100/1000 Base-T ports; 4/24 SFP ports; 4/8 10GE Ethernet SFP+ ports; 1 Console port
	Dimensions mm (WxDxH)	442.5x330x44/442.5x350x44
	Operating temperature/humidity	0°C~45°C; 5%~95% non-condensing
	Storage temperature/humidity	-20°C~70°C; 5%~95% non-condensing
	Power characteristics	Input voltage: AC100~240V; Input frequency: 50Hz±10%

Chapter 2 Installation Preparation

2.1 Caution of Usage

Similar to other electronic products, the semiconductor chip easily gets damaged if you power on or off abruptly and frequently. To restart up the switch of ROUTE SWITCH, you have to open the power on-off after the power is cut down for three to five seconds.

Avoid severe collision or falling down from the height to protect the parts in the switch.

Use correct outside ports to connect the switch of ROUTE SWITCH. Do not put the Ethernet plug into the console port (RJ45 8-line socket). Similarly, do not put the console cable into the console port (RJ45 8-line socket).

Note:

- 1) When you plug or dial the power line, keep the power line horizontal with the power socket.
- 2) When the lifetime of our products ends, handle them according to national laws and regulations, or send these products to our company for collective processing.

2.2 Safety Advice

2.2.1 Safety Principles

- Keep dustless and clean during or after the installation.
- Put the cover at the safe place.
- Put tools at the right place where they are not easily falling down.
- Put on relatively tight clothes, and fasten the tie or scarf well and roll up the sleeve, avoiding stumbling the machine box.
- Put on the protective glasses if the environment may cause damage to your eyes.
- Avoid incorrect operations that may cause damage to human or devices.

2.2.2 Safety Notices

The safety notices mentioned here means that improper operation may lead to body damage.

-
- Read the installation guide carefully before you operate the system.
 - Only professionals are allowed to install or replace the switch.
 - Pull out the AC power socket and close the direct-current power before operating on the machine box or working beside the power source.
 - The final configuration of products must comply with relative national laws and regulations.

2.2.3 Safety Principles for Live Working

When you work under electricity, following the following principles:

- Put off ornaments, such as ring, necklace, watch and bracelet, before you operate under live working. When metal articles connect the power to the ground, short circuit happens and components may be damaged.
- Pull out the AC power socket and close the direct-current power before operating on the machine box or working beside the power source.
- When the power is on, do not touch the power.
- Correctly connect the device and the power socket.
- Only professionals are allowed to operate and maintain the device.
- Read the installation guide carefully before the system is powered on.

Note:

- 1) Check potential dangers, such as the humid floor, ungrounded extensible power line and tatty power line.
- 2) Install the emergent on-off at the working room for turning off the power when trouble happens.
- 3) Turn off the power on-off of the switch and plug off the power line before installing or uninstalling the machine box or working beside the power.
- 4) Do not work alone if potential dangers exist.
- 5) Cut off the power before checkout.
- 6) If trouble happens, take the following measures:
 - A. Cut off the system's power.
 - B. Alarm.
 - C. Take proper measures to help persons who are hit by the disaster. Artificial respiration is needed if necessary.
 - D. Seek for medical help, or judge the loss and seek for available help.

2.2.4 Electrostatic Discharge Damage Prevention

Electrostatic discharge may damage devices and circuits. Improper treatment may cause the switch to malfunction completely or discontinuously.

Move or locate the devices according to the measures of electrostatic discharge prevention, ensuring the machine box connects the ground. Another measure is to wear the static-proof hand ring. If there is no hand ring, use the metal clip with the metal cable to clip the unpainted metal part of the machine box. In this case, the static is discharged to the ground through the metal cable of the clip. You can also discharge the static to the ground through your body.

2.3 Requirements for Common Locations

This part describes the requirements for the installation locations.

2.3.1 Environment

- The switch can be installed on the desk or the cabinet. The location of the machine box, cabinet planning and indoor cabling are very important for normal system's function. Short distance between devices, bad ventilation and untouchable control plate will cause maintenance problems, systematic faulty and breakdown.
- For location planning and device locating, refer to section 2.3.2 "Location Configuration Prevention".

2.3.2 Location Configuration Prevention

The following preventive measures assist you to design the proper environment for the switch.

- Make sure that the workshop is well-ventilated, the heat of electrical devices is well-discharged and sufficient air circulation is provided for device cooling.
- Avoid to damage devices by following the electrostatic discharge prevention procedure.
- Put the machine box at the place where cool air can blow off the heat inside the machine box. Make sure the machine box is sealed because the opened machine box will reverse the cool air flow.

2.3.3 Cabinet Configuration

The following content assists you to make a proper cabinet configuration:

-
- Each device on the cabinet gives off heat when it runs. Therefore, the sealed cabinet must have the heat-discharge outlet and the cooling fan. Do not put the devices too close, avoiding bad ventilation.
 - When you install the machine box at the open cabinet, prevent the frame of the cabinet from blocking the airway of the machine box.
 - Ensure that nice ventilation is provided for the devices installed at the bottom of the cabinet.
 - The clapboard separates exhaust gas and inflow air, and boost cool air to flow in the machine box. The best location of the clapboard is decided by the air flow mode in the machine box, which can be obtained through different location tests.

2.3.4 Power Requirements

Power Requirements

Make sure that the power supply has nice grounding and the power at the input side of the switch is reliable. The voltage control can be installed if necessary. At least a 240 V, 10A fuse or a breaker is provided in the phase line if you prepare the short-circuit prevention measures for a building.

Caution:

If the power supply system does not have good grounding, or the input power disturbs too much and excessive pulses exist, the error code rate of communication devices increases and even the hardware system will be damaged.

2.4 Installation Tools and Device

The tools and devices to install the ROUTE SWITCH switch are not provided by the ROUTE SWITCH switch. You yourself need to prepare them. The following are the tools and devices needed for the typical installation of the ROUTE SWITCH switch:

- Screwdriver
- Static armguard
- Bolt

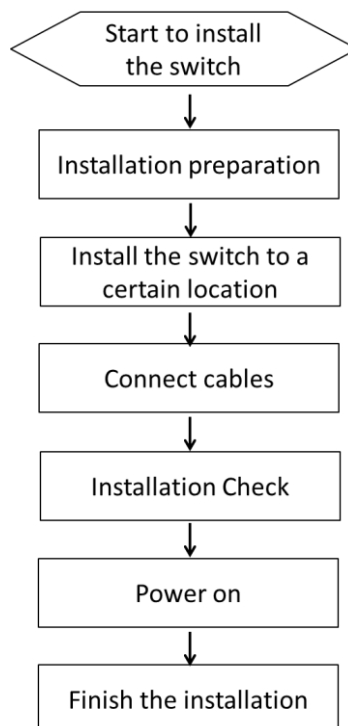
-
- Ethernet cable
 - Other Ethernet terminal devices
 - Control terminal

Chapter 3 Installing the ROUTE SWITCH Switch

Caution:

Only professionals are allowed to install or replace the devices.

3.1 Installation Flow of ROUTE SWITCH



3.2 Installing the Machine Box of the Switch

The installation of the machine box has two modes:

- Installing the machine box on the desk
- Installing the machine box on the cabinet

3.2.1 Installing the Machine Box on the Desk

The ROUTE SWITCH switch can be directly put on the smooth and safe desk.

Note:

Do not put things weighing 4.5 kg or over 4.5 kg on the top of the switch.

3.2.2 Installing the Machine Box on the Cabinet

The machine box of the switch is fixed on the cabinet through the brackets. When you fix the brackets, the front template of the switch faces forward. The detailed operations are shown in Figure 3-1.

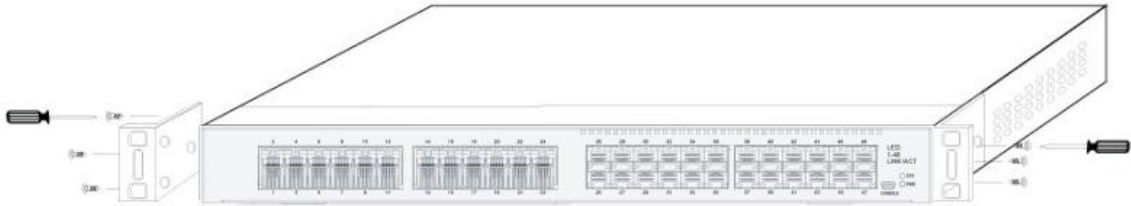


Figure 3-1 Fixing the machine box of the switch

After the brackets are installed, install the switch on the cabinet. See Figure 3-2.

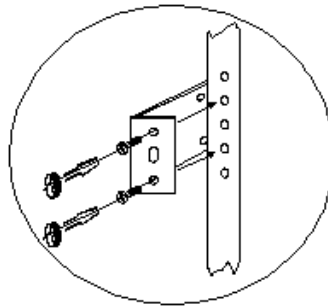


Figure 3-2 Installing the switch on the cabinet

3.3 Connecting the Port

3.3.1 Connecting the Console Port

The switch of ROUTE SWITCH has a console port.

The rate of the console port is a value ranging from 1200bps to 115200bps. It has a standard mini USB plug. After you connect the console port to the serial port of PC through a console cable, you can configure and monitor the switch of ROUTE SWITCH by running a terminal emulation software, such as super Windows terminal. The cable is provided according to the host. The communication parameters of the terminal serial port can be set to a rate of 9600bps, eight data bits, one stop bit, no sum check bit and traffic control.

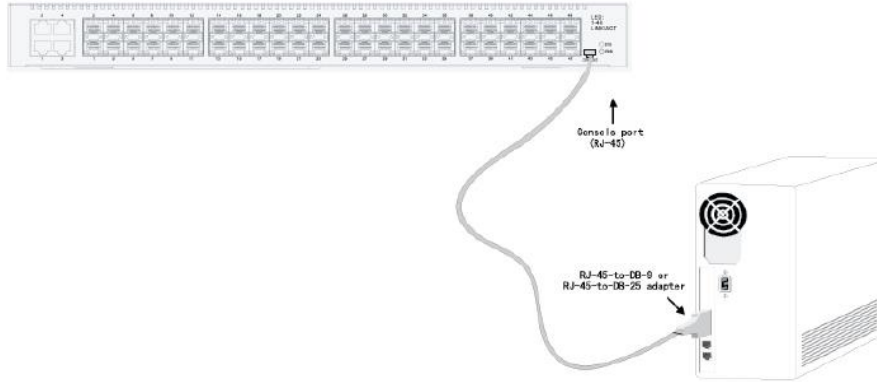


Figure 3-3 Connecting the console port of ROUTE SWITCH and computer

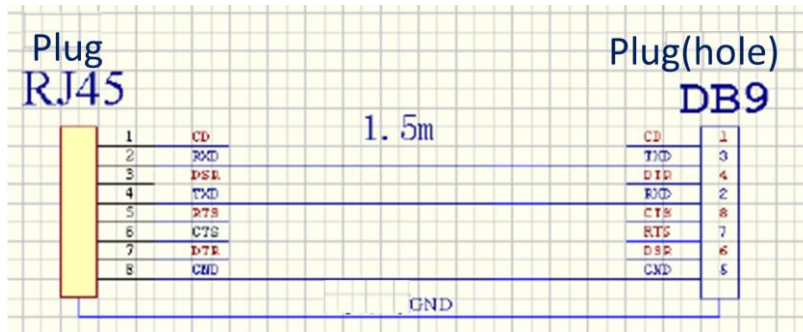
Table 3-1 Pins of the console port

No.	Name	Remarks
1	RXD	Input
2		No connect
3	SG	GND
4		No connect
5	TXD	Output

Note:

The console port of the ROUTE SWITCH switch does not support traffic control. Therefore, you must set the option data traffic control to none when you configure the switch with the super terminal. Otherwise, the single-pass problem will arise on the super terminal.

The cable is used to connect the console port of the ROUTE SWITCH switch and the outside console terminal device. One end of the console port is the mini USB plug and the other end of the console port is a 9-hole plug. The Mini USB plug is put into the socket of the console port on the ROUTE SWITCH switch. The inner-connection of the cable is shown below. The serial number of this cable is RLC8501.



3.3.2 Connecting 10GE Ethernet SFP+ Ports

ROUTE SWITCH switch has 8 10G SFP+ ports. Each port has its corresponding indicator: TE1~TE8. You can connect the SFP+ optical module to the SFP+ port and then you can connect other Ethernet terminal devices through the optical cable.

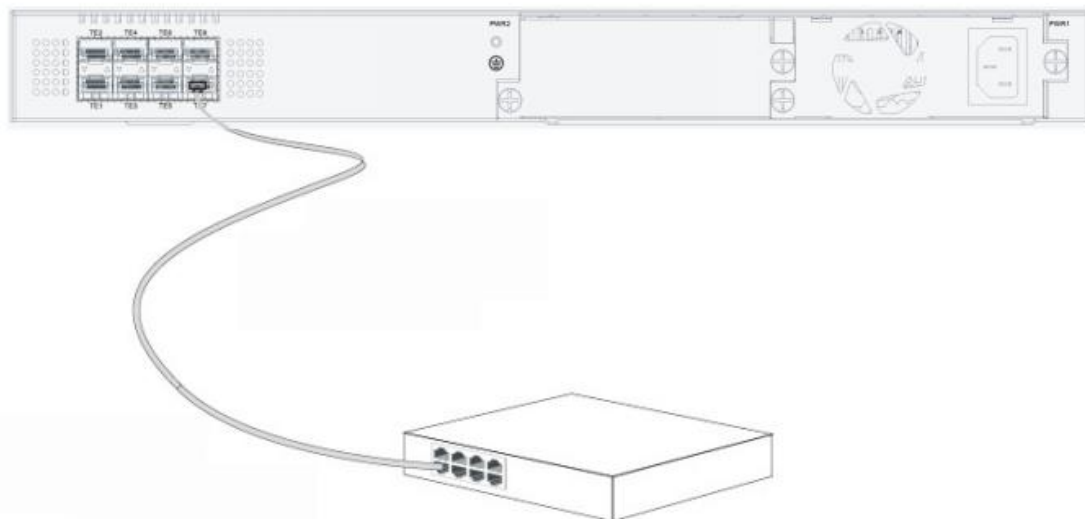


Figure 3-5 Connecting the 10GE SFP+ port and other Ethernet terminals

Caution: The figure shown above does not represent the material ROUTE SWITCH.

3.3.3 Connecting Gigabit Ethernet TX Ports

ROUTE SWITCH provides 24 10/100/1000 Base-T ports. Ports 1-24 are combo ports. Each port has its corresponding indicator:1-4. The indicators are used to indicate the LINK/ACT state. The ports can connect other Ethernet terminal devices through the UTP port and the direct-through or cross network cable. The numbering order of the pins in the UTP port is the same as that in the console port. See figure 3-7.

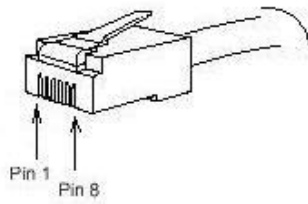


Figure 3-7 RJ-45 connector on the console port

Because the 24 10/100/1000Base-T ports of ROUTE SWITCH support the MDI/MDIX self-identification of the cable, ROUTE SWITCH can adopt five types of direct-through/cross network cables when it connects other Ethernet terminals.

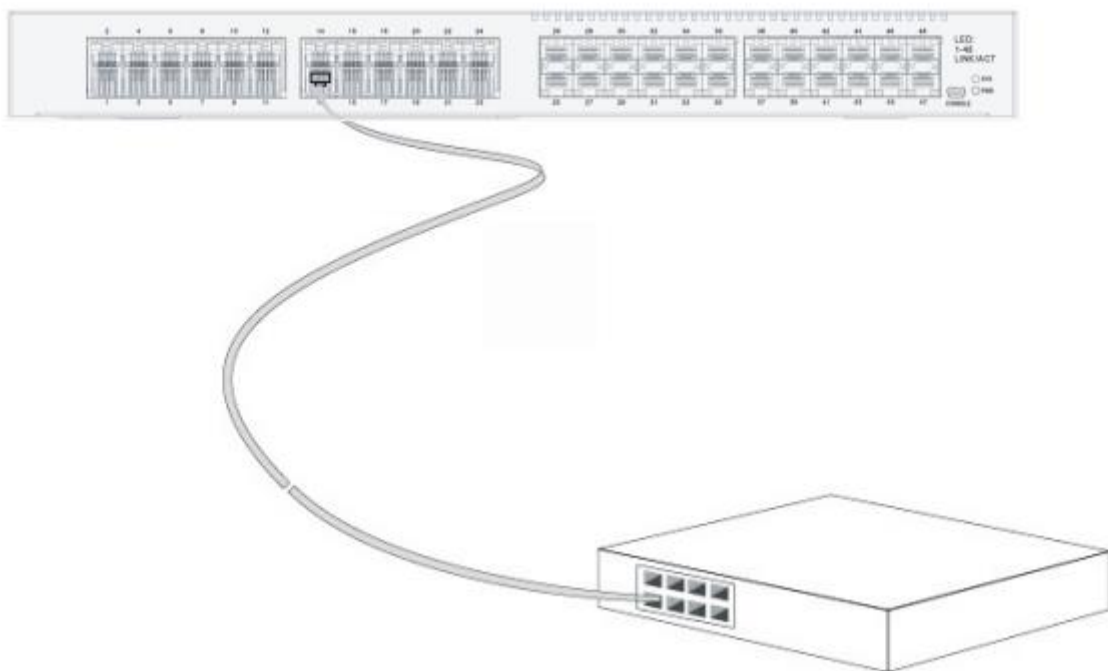


Figure 3-8 Connecting the 1000Base-TX port and other Ethernet terminals

Caution: The figure shown above does not represent the material ROUTE SWITCH.

Table 3-2 Pins of gigabit RJ45

No.	Pin Name	Remark
1	Sending/receiving the normal phase of data 0	TP0+
2	Sending/receiving the paraphase of the data 0	TP0-
3	Sending/receiving the normal phase of data 1	TP1+
4	Sending/receiving the normal phase of data 2	TP2+

5	Sending/receiving the paraphase of the data 2	TP2-
6	Sending/receiving the paraphase of the data 1	TP1-
7	Sending/receiving the normal phase of data 3	TP3+
8	Sending/receiving the paraphase of the data 3	TP3-

3.3.4 Connecting Gigabit SFP Ports

ROUTE SWITCH provides 24 gigabit SFP ports. The indicators are on the right of the front plate of the chassis. You can connect the SFP optical module to the SFP port and then you can connect other Ethernet terminal devices through the optical cable.

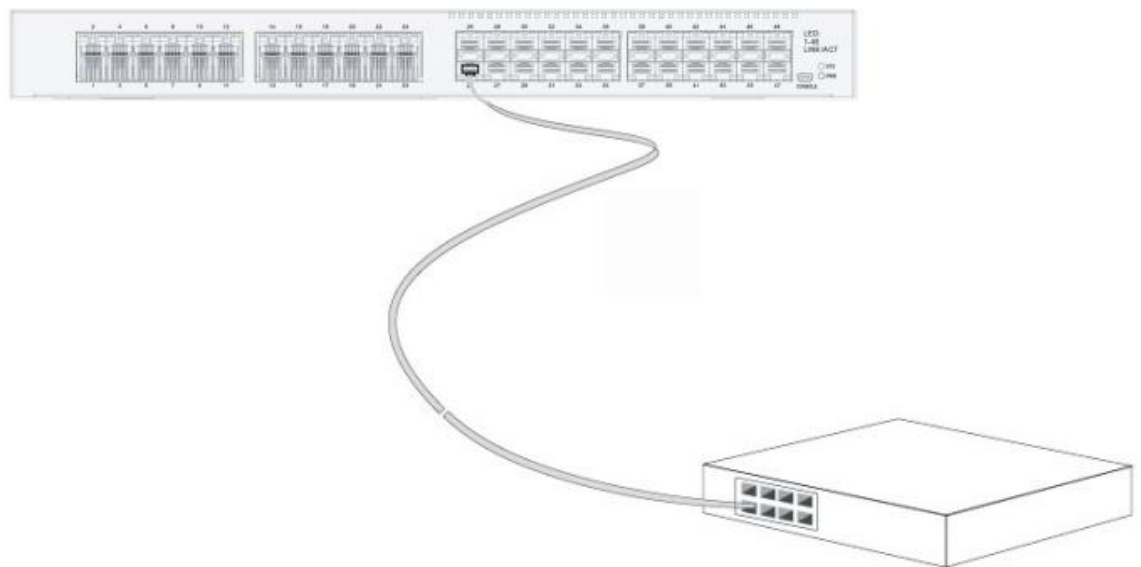


Figure 3-8 Connecting the gigabit SFP port and other Ethernet terminals

3.4 Checking after Installation

Before electrically starting up the switch, perform the following checkups after the switch is installed:

- If the switch is installed on the cabinet, check whether the installation point between the cabinet and the switch is strong. If the switch is installed on the desk, check whether there is enough space for the switch to discharge its heat and whether the desk is stable.

-
- Check whether the connected power meets the power requirements of the switch.
 - Check whether the grounding line is correctly connected.
 - Check whether the switch is correctly connected to other terminal devices.

Chapter 4 Maintaining Switch

Caution:

- (1) Before opening the machine box, make sure that you have released the static you carried and then turn off the power on-off of the switch. Before operating any step in Appendix B, read the section "Safety Advice".
- (2) Before performing operations beside the power source or on the machine box, turn off the power on-off and plug out the power cable.

4.1 Opening the Machine Box

This section describes how to open the cover of the switch, required tools and operation methods.

Caution:

When the power cable still connects the power source, do not touch it.

When you open the cover the switch, you may use the following tools:

- Crossed screwdriver
- Static armguard

Perform the following steps to open the cover of the switch:

- (1) Turn off the power on-off of the switch.
- (2) Plug out all cables connected the back of the switch.
- (3) Take out the bolt from the machine box with the screwdriver.

Note:

The machine box comprises of two parts: cover and bottom.

- (4) Open the cover by holding two sides of the cover towards the direction of the arrow key shown in the following figure:



Caution: The figure shown above does not represent the material ROUTE SWITCH.

(5) When the cover is opened, put it aside. The mainboard of the system appears.

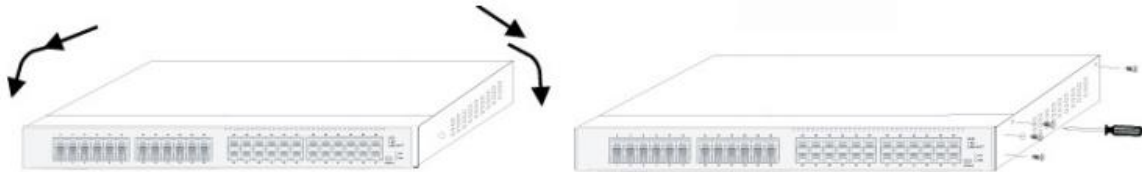
Note:

After taking off the cover, put it horizontally and avoid it to be crushed or collided. Otherwise, the machine box is hard to install.

4.2 Closing Machine Box

The section mainly describes how to put the cover and close the machine box. Do as follows:

- Put them well according to their locations and joint them together along their sides. See the following figure.



- When the cover and the bottom are closely tied, let the cover slide the slot of the front template at the bottom.
- Nail the bolt and screw it tightly with the screwdriver.
- Reinstall the switch on the cabinet or the desk.
- Reconnect all cables of the switch.

Chapter 5 Hardware Fault Analysis

The part describes how to remove the fault from the switch.

5.1 Fault Separation

The key for resolving the systematic faults is to separate the fault from the system. You can compare what the system is doing with what the system should do to detect the fault. You need to check the following subsystems:

- Power and cooling systems—power and fan
- Port, cable and connection—ports on the front template of the switch and the cables connecting these ports

5.1.1 Faults Relative with Power and Cooling System

Do the following checkups to help remove the fault:

- When the power on-off is at the “ON” location, check whether the fan works normally. If the fan does not work well, check the fan.
- The working temperature of the switch is from 0 to 40 Celsius degrees. If the switch is too hot, check whether the air outlet and air inlet are clean and then do relative operations in section 2.3 “Requirements for Common Locations”.
- If the switch cannot be started and the PWR indicator is off, check the power.

5.1.2 Faults Relative with Port, Cable and Connection

Do the following checkups to help remove the fault:

- If the port of the switch cannot be linked, check whether the cable is correctly connected and whether the peer connection is normal.
- If the power on-off is at the “ON” location, check the power source and the power cable.
- If the console port does not work after the system is started up, check whether the console port is set to a baud rate of 9600 bps, eight data bits, no sum check bit, one stop bit and no traffic control.

5.2 Indicator Description

The following table shows the indicators of the ROUTE SWITCH switch and their description:

No.	Abbrev.	Name	Description
1	PWR	Power indicator	When the switch is powered on, the indicator is on.
2	SYS	System indicator	When the indicator is always on, the system is being started up. When the indicator flickers, the system works well.
3	LINKACT	Upper indicator for each port	When the indicator is always on, the port is linked. When the indicator is off, the link is not linked.

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Note: Customer shall not be notified of this manual's content amendments.

Chapter 6 Specifications

Item	DS-3E3740	DS-3E3756TF
Backplane	224Gbps	256Gbps
Forwarding rate	136Mpps	136Mpps
MAC	64K	64K
Ports	32 10/100/1000M Base-T ports+8 10G SFP+ ports	24 10/100/1000M Base-T ports+24 1000Base-X ports +8 10G SFP+ ports
Dimensions(WxDxH)(mm)	442.5x315x44	442.5x350x44
Consumption	<50W	<55W
Power supply	AC : 100V-240V , 50Hz±10%	
Environment	Operating temperature/humidity: 0°C-45°C , 5%-95% non-condensing Storage temperature/humidity: -20°C-70°C ; 5%-95% non-condensing	
MAC exchange	Support 64K MAC address table; Support to view and remove MAC addresses Support MAC address aging time configurable Support MAC Sticky based on port constraint MAC address learning and dynamic binding MAC Supports static, dynamic, and black hole MAC table entries. Support source MAC address filtering	
VLAN	Support IEEE 802.1Q (VLAN), the whole machine supports 4K VLAN. Support GVRP Support QinQ Support VLAN based on MAC/ protocol /IP subnet / policy / port Support Private VLAN Support 1:1 and N:1 VLAN Mapping functions	
IP ROUTE	Static Routing, RIPv1/2, RIPng, OSPF, OSPFv3, IS-IS, IS-ISv6, BGP, BGP4+, ECMP, Routing Strategy	
STP	802.1D (STP), 802.1W (RSTP) and 802.1S (MSTP)	

	<p>BPDU protection, root protection, and loopback protection</p>
QoS	<p>It supports speed limit on port direction and direction.</p> <p>Supports 8 priority queues per port.</p> <p>Support mapping from message 802.1p to different queues</p> <p>Support SP, WRR and SP+WRR algorithm</p> <p>Support for message priority and message redirection</p> <p>Support L2 (Layer 2) ~L4 (Layer 4) packet filtering function, provide source MAC address, destination MAC address, source IP address, destination IP address, TCP/UDP protocol source/destination port number, protocol, VLAN packet filtering function</p> <p>Support functions based on queue speed limit and port shaping.</p>
IPV6	<p>Support ND (Neighbor Discovery)</p> <p>Support PMTU</p> <p>Support Ipv6 Ping, Ipv6 Tracert, Ipv6 Telnet</p> <p>Support ACL based on source Ipv6 address, destination Ipv6 address, four port, protocol type, and so on.</p> <p>Support MLD v1/v2 snooping (Multicast Listener Discovery snooping)</p>
Multicast	<p>Support IGMP v1/v2/v3 Snooping and fast leave mechanism</p> <p>Supporting multicast forwarding in VLAN and multicast multi VLAN replication</p> <p>Multicast load sharing supporting bundled ports</p> <p>Support controllable multicast</p> <p>Port based multicast traffic statistics</p> <p>Support IGMP v1/v2/v3, PIM-SM, PIM-DM, PIM-SSM</p>
Virtualization	<p>Support VSS virtualization technology</p>
Reliability	<p>Support STP (IEEE 802.1d), RSTP (IEEE 802.1w) and MSTP (IEEE 802.1s) protocol.</p> <p>Support EAPS (Ethernet loop protection protocol) and MEAPS (fast ring network protection protocol).</p> <p>Support FlexLinkLite tree topology protection mechanism to provide millisecond protection for primary and secondary links.</p> <p>Support BPDU protection, root protection and loopback protection.</p>
Security	<p>Support 802.1x, support single port maximum user number limit</p> <p>Storm suppression</p> <p>Filter</p>

	<p>User level management and password protection</p> <p>Support AAA authentication, support Radius, TACACS+ and many other ways.</p> <p>Support 802.1X authentication, support MAC authentication, and support MAC bypass authentication.</p> <p>Support to prevent DOS, ARP attack function, ICMP anti attack</p> <p>Support binding of IP, MAC, port and VLAN</p> <p>Support MAC address learning limit</p> <p>Support DHCP Snooping</p> <p>Support port isolation, Sticky MAC</p> <p>Support MAC address filtering</p> <p>Support SSH V2.0</p> <p>Support multicast, broadcast and unknown unicast message suppression</p> <p>Support CPU protection function</p>
Management	<p>Console, Telnet, SSH2.0, Web</p> <p>SNMP v1/v2/v3</p> <p>TFTP</p> <p>RMON</p>



See Far, Go Further