

DSS Professional

Quick Deployment Manual








Foreword

General

This user's manual introduces the functions and operations of the DSS platform (hereinafter referred to as "the system" or "the platform").

Safety Instructions

Signal Words	Meaning
 DANGER	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
 WARNING	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
 CAUTION	Indicates a potential risk which, if not avoided, could result in property damage, data loss, lower performance, or unpredictable result.
 TIPS	Provides methods to help you solve a problem or save you time.
 NOTE	Provides additional information as the emphasis and supplement to the text.

Privacy Protection Notice

As the device user or data controller, you might collect personal data of others such as face, fingerprints, car plate number, email address, phone number, GPS and so on. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures include but not limited to: providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.

About the Manual

- The manual is for reference only. If there is inconsistency between the manual and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the manual.
- The manual would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper manual, CD-ROM, QR code or our official website. If there is inconsistency between paper manual and the electronic version, the electronic version shall prevail.
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the manual. Please contact the customer service for the latest program and supplementary documentation.
- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, please see our final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the manual are the properties of their respective owners.
- Please visit our website, contact the supplier or customer service if there is any problem

occurred when using the device.

- If there is any uncertainty or controversy, please see our final explanation.

Table of Contents

Foreword	1
1 Installation and Deployment	1
1.1 Standalone Deployment	4
1.1.1 Server Requirements	4
1.1.2 Installing DSS	4
1.1.3 Configuring Server IP Address	5
1.1.4 Managing System Services	5
1.1.5 Installing and Logging into DSS Client	7
1.1.5.1 Installing DSS Client	7
1.1.5.1.1 DSS Client Installation Requirements	7
1.1.5.1.2 Downloading and Installing DSS Client	7
1.1.5.2 Logging in to DSS Client	8
1.1.5.3 Homepage of DSS Client	10
1.1.6 Licensing	11
1.1.6.1 Applying for a License	11
1.1.6.2 Activating License	12
1.1.6.2.1 Online Activation	12
1.1.6.2.2 Offline Activation	13
1.2 Distributed Deployment	15
1.2.1 Installing Main Server	15
1.2.2 Installing Sub Server	15
1.3 Hot Standby	16
1.4 Cascade	17
1.5 N+M	17
1.6 Configuring LAN or WAN	18
1.6.1 Configuring Router	18
1.6.2 Configuring Mapping IP	18
Appendix 1 Service Module Introduction	20
Appendix 2 Cybersecurity Recommendations	22

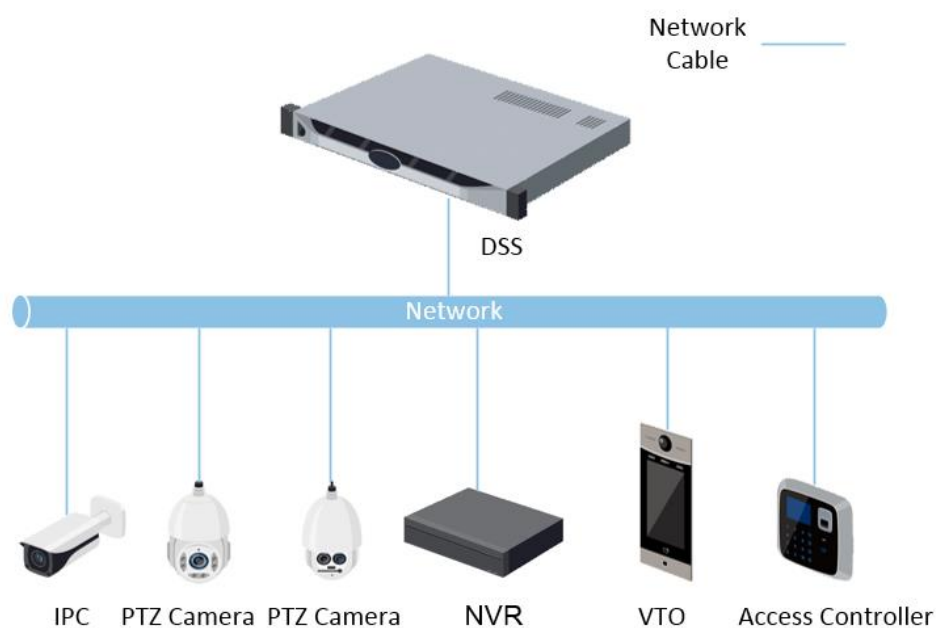
1 Installation and Deployment

DSS platform supports standalone deployment, distributed deployment, hot standby, cascading and N+M deployment, and LAN to WAN mapping.

Standalone Deployment

For projects with a small number of devices, only one DSS server is required.

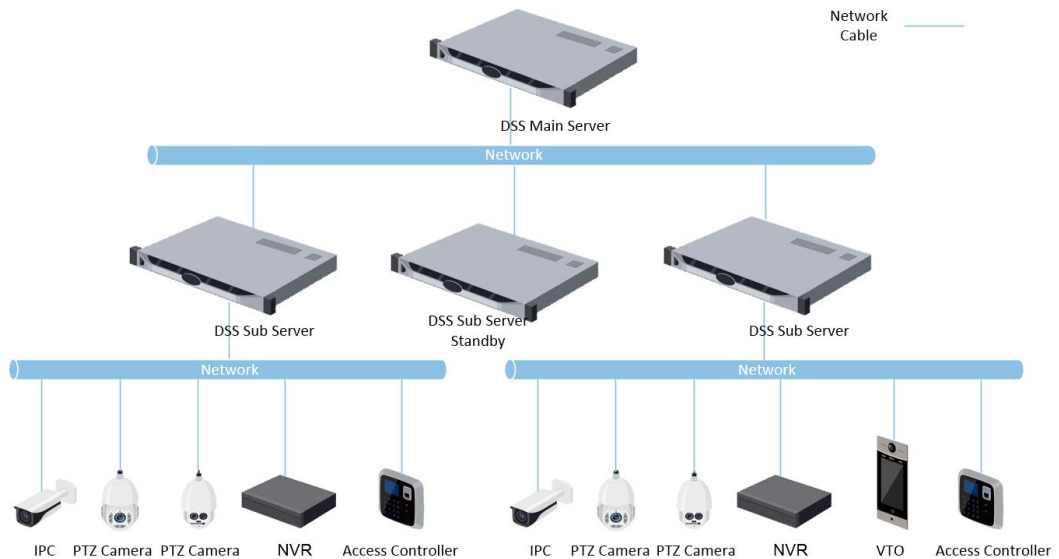
Figure 1-1 Standalone deployment



Distributed Deployment

Suitable for medium to larger projects. Sub servers are used to share system load, so that more devices can be accessed. The sub servers register to the main server, and the main server centrally manages the sub servers.

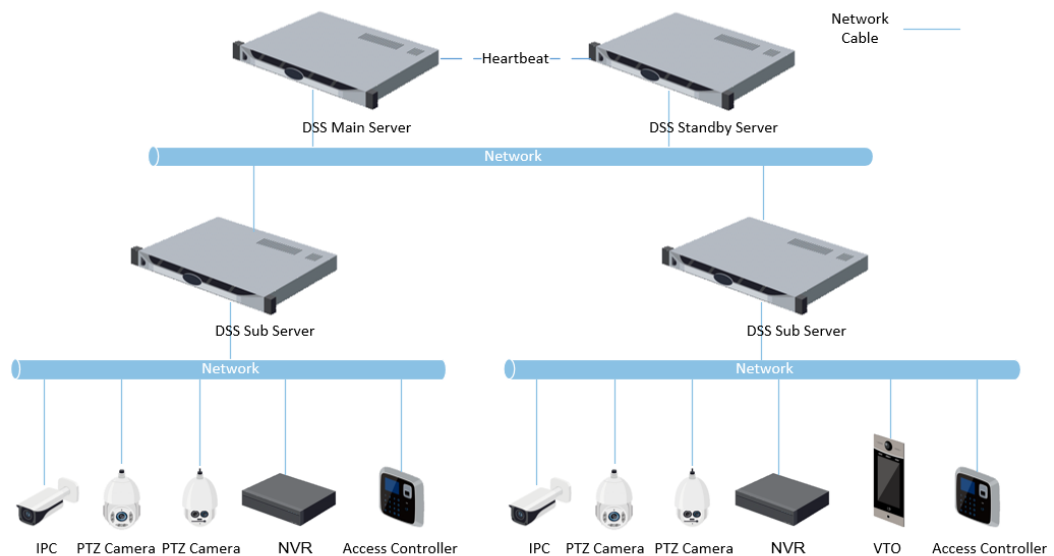
Figure 1-2 Distributed deployment



Hot Standby

Used with systems that require high stability. The standby server takes over the system when the active server malfunctions (such as with power-off and network disconnection). You can switch back to the original active server after it recovers.

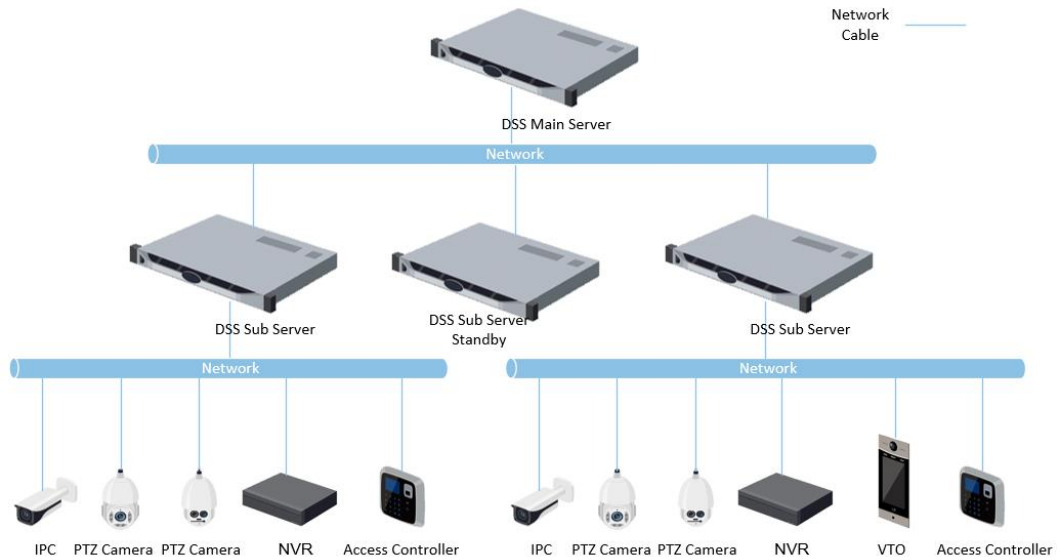
Figure 1-3 Hot standby



N+M

Each sub server has a standby server to maintain stability. When a sub server malfunctions, the system replaces it with an idle standby server. When the malfunctioning server normalizes, you can manually switch back to it. If you do not manually switch them, the system will automatically make the switch if the standby server malfunctions.

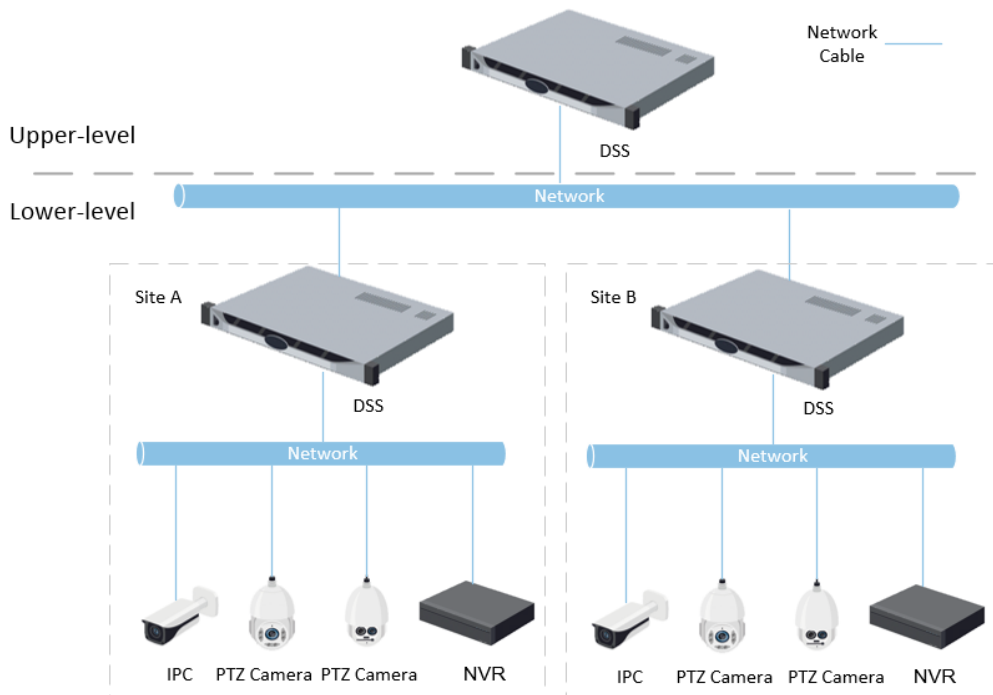
Figure 1-4 N+M



Cascade

In some cases, devices, storage servers and other system resources might not be deployed to a domain, industry system or an administrative area. Cascading is a good solution for that. The system supports up to three cascading levels. DSS Pro can be either the parent node or child node, while Express can only be a child node.

Figure 1-5 Cascade



LAN to WAN Mapping

Perform port mapping when:

- The platform and devices are in LAN, and the DSS Clients are in WAN. To make sure that DSS Clients can access the platform server, you need to map the platform IP to WAN.
- The platform is in LAN, and the devices are in WAN. For devices added to the platform through auto register, to make sure that the devices can access the platform, you need to

map the platform IP and ports to WAN. For devices added to the platform through IP, the platform can visit device WAN IP and ports.



DSS Server configuration system does not differentiate service LAN ports and WAN ports. Make sure that the WAN ports and LAN ports are the same.

1.1 Standalone Deployment

1.1.1 Server Requirements

Table 1-1 DSS Pro hardware requirements

Parameter	Hardware Requirement	Operating System
Recommended configuration	<ul style="list-style-type: none"> • CPU: Intel Xeon Silver 4114 2.2GHz • RAM: 16 GB • Network card: 4 x Ethernet port @ 1000 Mbps • Hard drive type: 7200 RPM Enterprise Class HDD 1 TB • DSS installation directory space: 500 GB 	<ul style="list-style-type: none"> • Win10-64 bit • Windows server 2008 • Windows server 2012 • Windows server 2016 • Windows server 2019
Minimum configuration	<ul style="list-style-type: none"> • CPU: Intel Xeon E-2224 3.4GHz/4core • RAM: 8 GB • Network card: 2 x Ethernet port @ 1000 Mbps • Hard drive type: 7200 RPM Enterprise Class HDD 1 TB • DSS installation directory space: 500 GB 	Win10-64 bit




- Face recognition images cannot be stored on the system disk and DSS installation disk. Make sure that your server has at least 3 HDD partitions to ensure that the face images have a storage location.
- For best performance, we recommend adding additional hard drives to store pictures.

1.1.2 Installing DSS

Prerequisites

- You have received the DSS installer from our sales or technical support.
- You have prepared a server that meets the hardware requirements mentioned in "1.1.1 Server Requirements", and the server IP address is configured.

Procedure

- Step 1 Double-click the DSS installer .



The name of the installer includes version number and date, please confirm before installation.

Step 2 Click **agreement**, read through the agreement, and then accept it.

Step 3 Select the agreement checkbox, and then click **Next**.

Step 4 Select **Main** for server type, and then click **Next**.

Step 5 Click **Browse**, and then select the installation path.

If the **Install** button is gray, check whether your installation path and space meet the requirements. The total space required is displayed on the interface.



We recommend you do not install the platform into Disk C because features such as face recognition require higher disk performance.

Step 6 Click **Install**.

The installation process takes about 4 to 8 minutes.

Step 7 Click **Run** when the installation finishes.

Step 8 Select the network card you need and click **OK**.

Step 9 Enable or disable TLS1.0 as needed.



TLS1.0 is risky. We recommend you disable it.

Step 10 Click **OK**.



If available RAM of the server is less than 4 GB, you can only use basic functions related to video. If it is less than 2.5 GB, you cannot use any function.

Related Operations

- To uninstall the platform, log in to the server, go to "..\DSS\DSS Server\Uninstall", double-click uninst.exe, and then follow the on-screen instructions to uninstall the program.
- To update the system, directly install the new program. The system supports in-place update. Follow the steps above to install the program.

1.1.3 Configuring Server IP Address

Change the server IP address as you planned. Make sure that the server IP can access the devices in your system. For details, see the manual of the server.



After changing the IP address of the server, you need to update it in the system services.

1.1.4 Managing System Services

View service status, start or stop services, and change service ports.

Log in to the server, and then double-click .

Figure 1-6 Service management interface

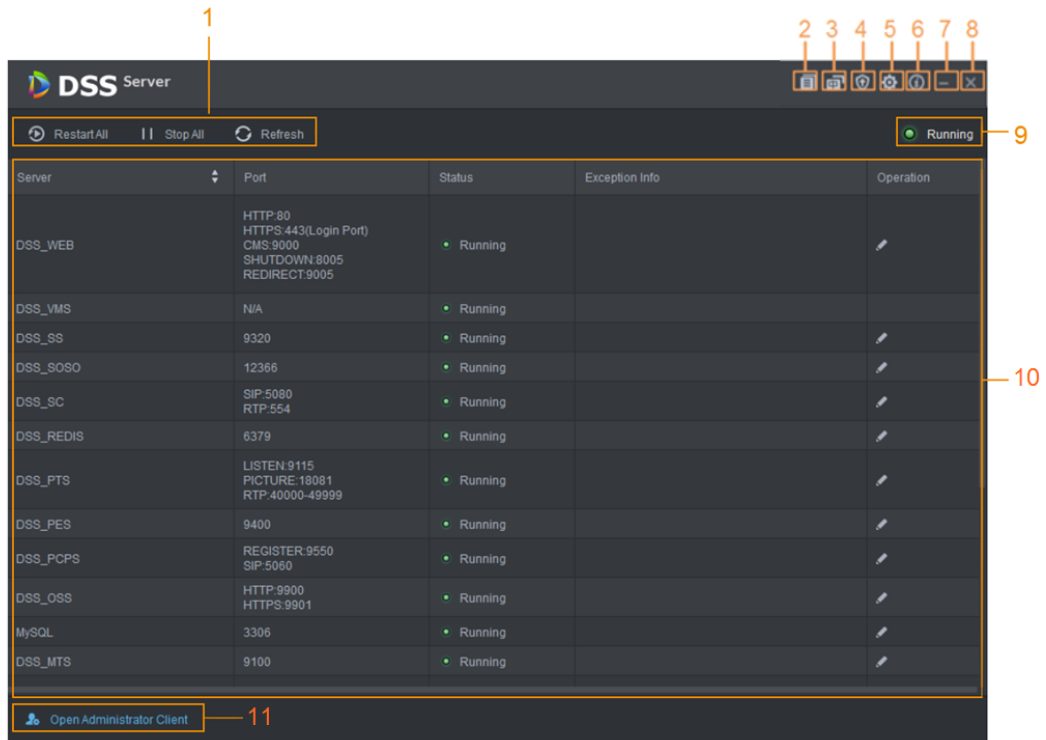








Table 1-2 Parameters

No.	Function	Description
1	Service Management	<p>Supports 3 types of operations:</p> <ul style="list-style-type: none"> Click RestartAll to restart all services. <p></p> <p>When starting the platform, if the available memory of the server does not reach 4 GB, only the basic video services can be enabled. If the server has less than 2.5 GB of available memory, no services are available.</p> <ul style="list-style-type: none"> Click Stop All to stop all services. Click Refresh to refresh services.
2	User's manual	User's manual.
3	Language	Switch language.
4	Security Setting	Enable or disable the TSL 1.0 protocol. TSL 1.0 protocol is a non-security protocol and is recommended to be disabled. If TLS 1.0 protocol is disabled, ensure that the browser has proper access to the platform. To enable TLS1.1 and TLS 1.2, open your browser, select > Internet Options > Advanced .
5	Setting	Set the server IP as the platform CMS IP. If the network has to go across LAN and WAN, you need to enter WAN IP in the Mapping IP box.
6	About	Software version information.
7	Minimize	Minimize the interface.
8	Close	—

No.	Function	Description
9	Service Status	<ul style="list-style-type: none"> ●  Starting ●  Unavailable: Service is running abnormally ●  Stopping ●  Running: Service is running normally ●  Stopped
10	Services	Display each service and service status. Click  to modify service port number, and then the services will restart automatically after modification.
11	Download Client	Go to client download interface.

1.1.5 Installing and Logging into DSS Client

Install the DSS client before licensing it.

1.1.5.1 Installing DSS Client

You can visit the system through the DSS Client for remote monitoring.

1.1.5.1.1 DSS Client Installation Requirements

To install DSS Client, prepare a computer in accordance with the following requirements.

Table 1-3 Hardware requirements

Parameters	Description
Recommended system requirements	<ul style="list-style-type: none"> ● CPU: Intel Core i5, 64 bits 4 Core Processor ● Memory: 8 GB and above ● Graphics: NVIDIA® GeForce®GT 730 ● Network Card: 1000 Mbps ● HDD: Make sure that at least 200GB is reserved for DSS client.

1.1.5.1.2 Downloading and Installing DSS Client

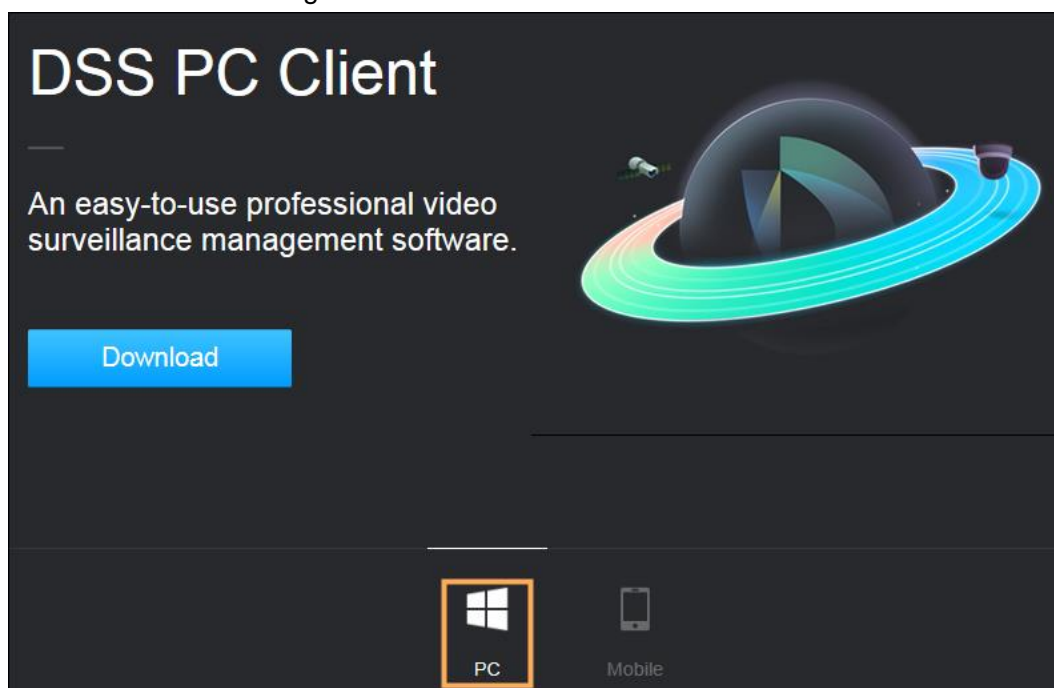
Step 1 Enter the IP address of DSS into the browser and then press Enter.

Step 2 Click **PC**, and then **Download**.

If you save the program, go to Step3.

If you run the program, go to Step4.

Figure 1-7 Download DSS Client



- Step 3 Double-click the DSS Client program.
- Step 4 Select the check box of **I have read and agree to the DSS agreement** and then click **Next**.
- Step 5 Select installation path.
- Step 6 Click **Install**.
System displays the installation process. It takes about 5 minutes to complete.
Please be patient.

1.1.5.2 Logging in to DSS Client


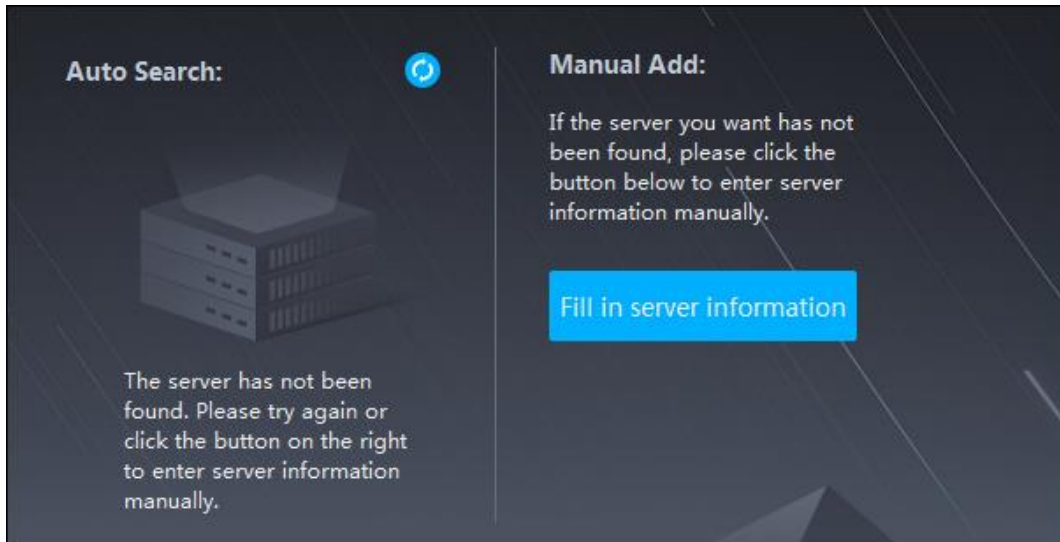
- Step 1 Double-click  on the desktop.
- The first time you log in to the platform, go to Step2.
 - If this is not your first time logging in to the platform, go to Step3.
- Step 2 Initialize the platform.
The first time you log in, you have to initialize the platform. Set the system username and password, and password protection questions. The questions are used when you need to change your password in the future.
- 1) Configure system username and password, and then click **Next**.
The password must consist of 8 to 32 non-blank characters and contain at least two types of characters: Uppercase, lowercase, number, and special character (excluding ' " ; : &).
 - 2) Select your questions and their answers, and then click **OK**.
- Step 3 Select the detected server on the left of the interface, or click **Fill in site information**, and then enter the IP address and port number.
Server IP is the IP address of DSS server or PC. The port is 443 by default.

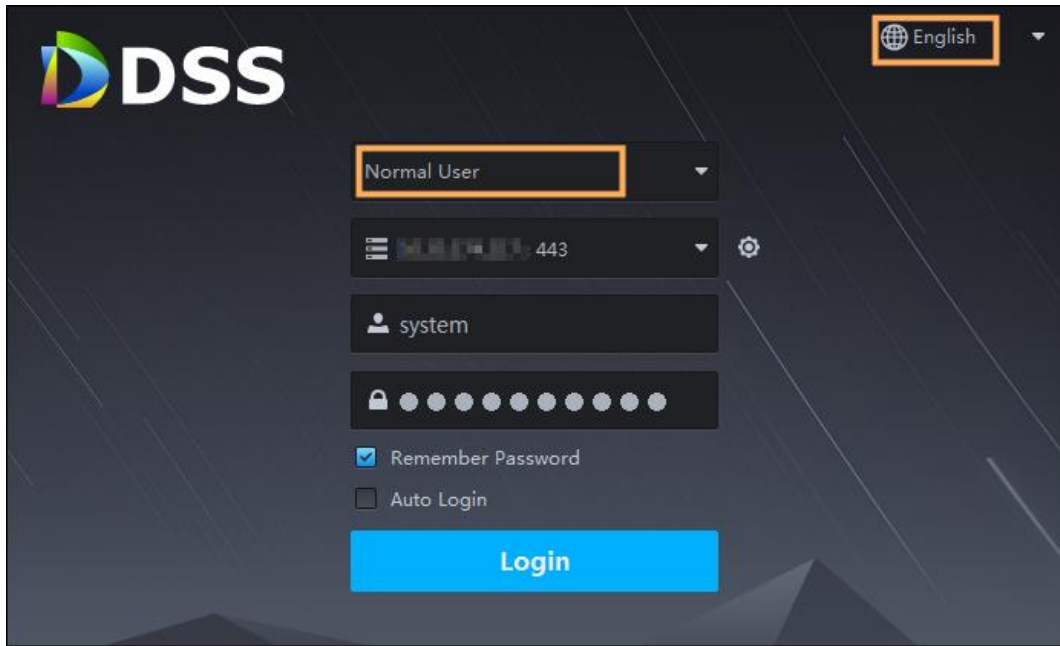
Figure 1-8 Select a site



Step 4 Select a user type, language and platform.

Step 5 Enter username and password, and then click **Login**.

Figure 1-9 Login interface (not first-time login)



1.1.5.3 Homepage of DSS Client

Figure 1-10 Homepage

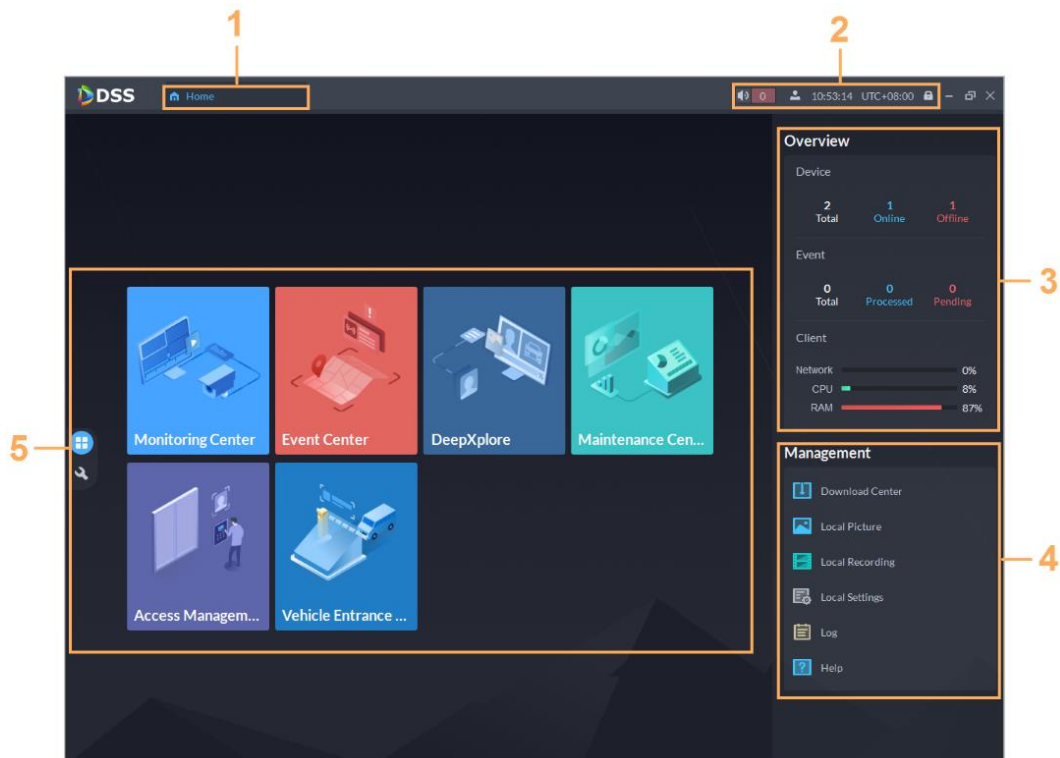








Table 1-4 Description

No.	Name	Function
1	Tab	Tabs.

No.	Name	Function
2	System settings	<ul style="list-style-type: none"> ● : Enable or disable alarm audio. ● : Displays number of alarms. Click the icon to go to Event Center. ● : User information: Click the icon, and then you can log in to the web interface by clicking system IP address, change password, lock client and log out. <ul style="list-style-type: none"> ◇ Click platform IP address to go to the Web interface. ◇ Click Change Password to modify user password. ◇ Click About to view version information. ◇ Click Sign Out to exit client. ● Click  to lock client.
3	Overview	<ul style="list-style-type: none"> ● The number of devices in total, offline and online. ● The number of total, processed and pending events. ● The network, CPU and RAM usage.
4	Management	<ul style="list-style-type: none"> ● Download videos. ● Check local pictures and videos. ● Settings of video, snapshot, video wall, alarm, security and shortcut key. ● View and manage logs. ● View help file.
5	Applications	<ul style="list-style-type: none"> ● : Application options including video monitoring, events, intelligent search, access management, and vehicle entrance control. ● : Configuration options.

1.1.6 Licensing

Activate the platform with a trial or paid license the first time you log in to it. Otherwise you cannot use it. You can upgrade your license for more features and capacity.

This section introduces license capacity, how to apply for a license, how to use the license to activate the platform, and how to renew your license.

1.1.6.1 Applying for a License

A license is used to confirm the features and number of channels you purchased. To get a formal license, contact our sales personnel. To apply for a trial license, go to the official website of Dahua, find DSS Pro, click **Ask for Demo**, and then follow the application

instructions.

1.1.6.2 Activating License



The following images of the interface might slightly differ from the actual interfaces.

1.1.6.2.1 Online Activation

Prerequisites

- You have received your license. If not, see "1.1.6.1 Applying for a License".
A license is used to confirm the features and number of channels you purchased. To get a formal license, contact our sales personnel. To apply for a trial license, go to official website of Dahua, find DSS Pro, and then follow the application instructions.
- The platform server can access the Internet.

Procedure


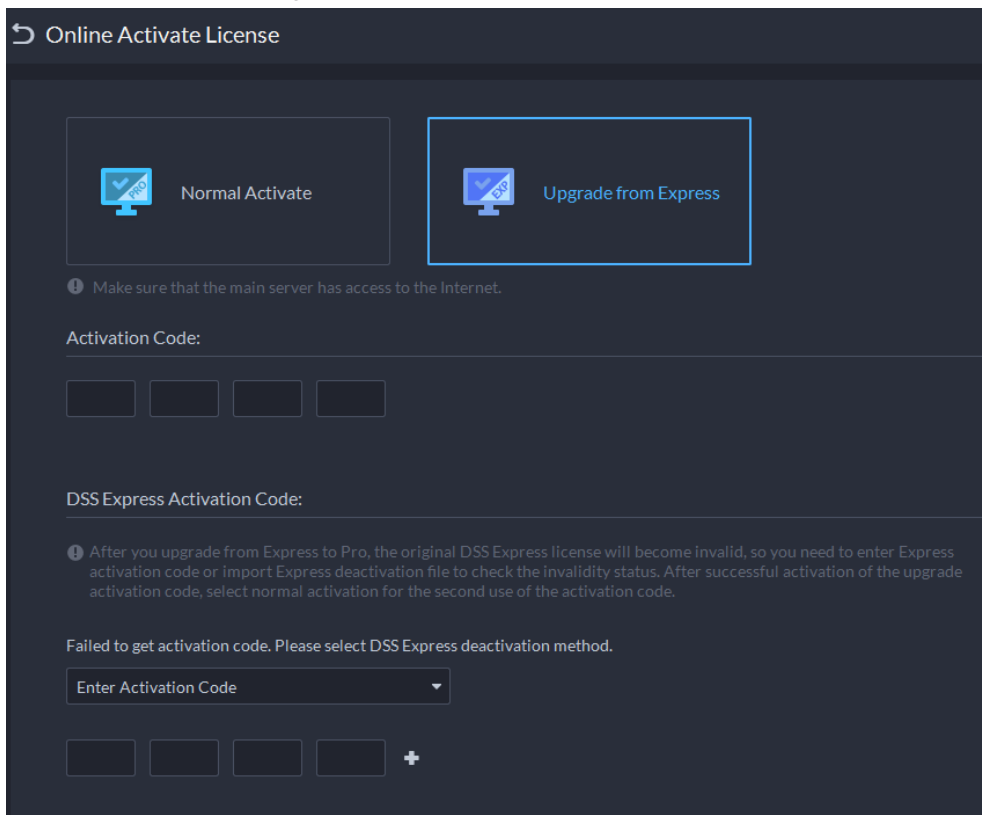
- Step 1** On the **Home** interface, click , and then in **System Configuration**, select **License**.
- Step 2** Click **Online Activate License**.
- Step 3** Select an activation method. Select **Normal Active** to complete the process. If you upgraded the system from Express to DSS Pro, and Express has a paid license, then select **Upgrade from Express** instead.

Figure 1-11 Select a method



Online Activate License

Normal Active

Upgrade from Express

Make sure that the main server has access to the Internet.

Activation Code:


DSS Express Activation Code:

After you upgrade from Express to Pro, the original DSS Express license will become invalid, so you need to enter Express activation code or import Express deactivation file to check the invalidity status. After successful activation of the upgrade activation code, select normal activation for the second use of the activation code.

Failed to get activation code. Please select DSS Express deactivation method.

Enter Activation Code

- Step 4** Enter your new **Activation Code**.
1. Enter the DSS Pro activation code that you received.
 2. If you select **Upgrade from Express**, enter the original Express activation code or import the deactivation file.

- Enter the original activation code: Select **Enter Activation Code**, and then enter the original activation code.
- Import the deactivation file: Select **Import DSS Express Deactivation Code**, click , and then select the deactivation file.

Step 5 Click **Activate Now**.

Step 6 On the **License** interface, view your license details.


1.1.6.2.2 Offline Activation

Prerequisites

You have received your license. If not, see "1.1.6.1 Applying for a License".

A license is used to confirm the features and number of channels you purchased. To get a formal license, contact our sales personnel. To apply for a trial license, go to official website of Dahua, find DSS Pro, and then follow the application instructions.

Procedure

Step 1 On the **Home** interface, click , and then in **System Configuration**, select **License**.

Step 2 Click **Offline Activate License**.

Step 3 Select an activation method. Select **Normal Active** to complete the process. If you upgraded the system from Express to DSS Pro, and Express has a paid license, then select **Upgrade from Express** instead.

Figure 1-12 Select a method

Offline Activate License

Normal Activate Upgrade from Express

Step1.

Activation Code:

DSS Express Activation Code:

After you upgrade from Express to Pro, the original DSS Express license will become invalid, so you need to enter Express activation code or import Express deactivation file to check the invalidity status. After successful activation of the upgrade activation code, select normal activation for the second use of the activation code.

Failed to get activation code. Please select DSS Express deactivation method.

Enter Activation Code

Export offline license request file:

Export


Step2.

Open DSS License Management web page on an Internet-connect PC. Upload the license request file from Step 1.

[Click to go to DSS License Management.](#)

Step3.

Step 4 Enter your new **Activation Code**.

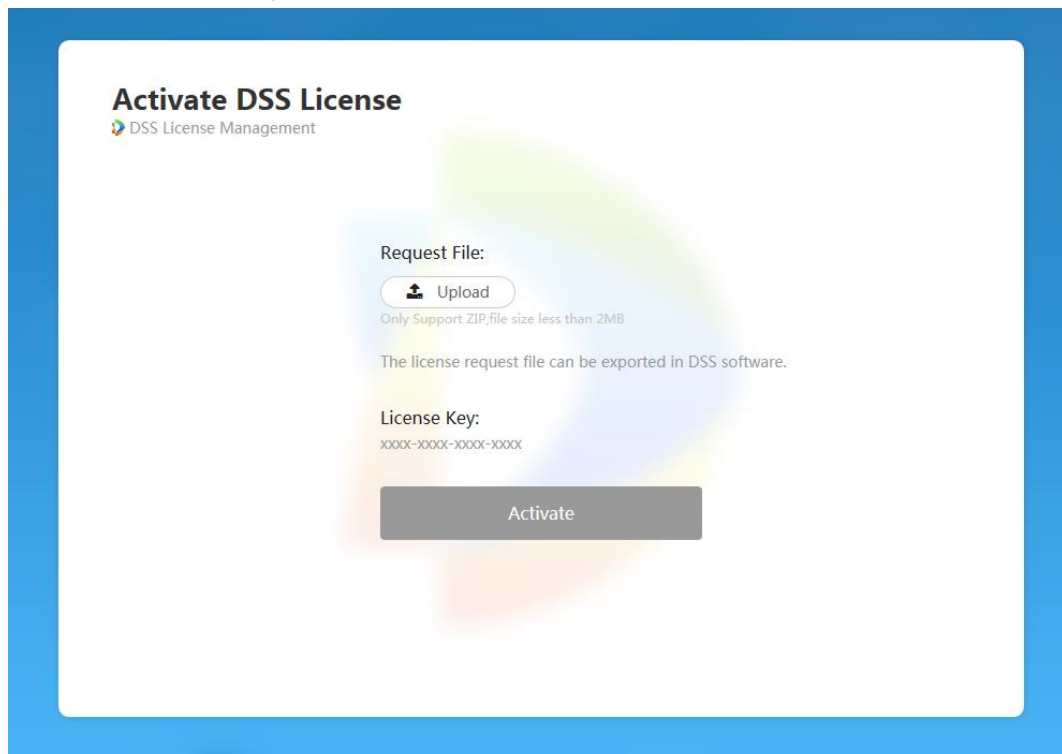
1. Enter the DSS Pro activation code that you received.
2. If you select **Upgrade from Express**, enter the original Express activation code or import the deactivation file.
 - Enter the original activation code: Select **Enter Activation Code**, and then enter the original activation code.
 - Import the deactivation file: Select **Import DSS Express Deactivation Code**, click , and then select the deactivation file.

Step 5 Click **Export** to export the license request file.

Step 6 Generate license file.

- 1) Move the request file to a computer with Internet access.
- 2) On that computer, open the system email that contains your license, and then click the attached web page address or **Click to go to DSS License Management** to go to the license management page.
- 3) Click **Activate License**.
- 4) Click **Upload**, select the license request file, and then when you are prompted **uploaded successfully**, click **Activate**.
The success interface is displayed, where a download prompt is displayed asking you to save the license activation file.

Figure 1-13 Upload license request file



- 5) On the success interface, click **Save** to save the file, and then move the file back to the computer where you exported the license request file.
- 6) On the **Offline Activate License** interface, click **Import**, and then follow the on-screen instructions to import the license activation file.

Step 7 On the **License** interface, view your license details.

1.2 Distributed Deployment

1.2.1 Installing Main Server

For details about how to install the main server, see "1.1 Standalone Deployment".

After the main server is deployed, log in to it, and then you can view the status of sub servers.


1.2.2 Installing Sub Server

This section introduces how to install sub servers and register them to the main server.

Prerequisites

- You have received the DSS installer from our sales or technical support.
- You have prepared a server that meets the requirements mentioned in "1.1.1 Server Requirements", and the server IP address is set.

Procedure

Step 1 Double-click the DSS installer .



The name of the installer includes version number and date. Please confirm before installation.

Step 2 Click **agreement**, read through the agreement, and then accept it.

Step 3 Select the agreement checkbox, and then click **Next**.

Step 4 Select **Sub** for server type, and then click **Next**.

Step 5 Click **Browse**, and then select the installation path.

If the **Install** button is gray, check whether your installation path and space meet the requirements. The total space required is displayed on the interface.



We recommend you do not install the platform into drive C because features such as face recognition require higher disk performance.

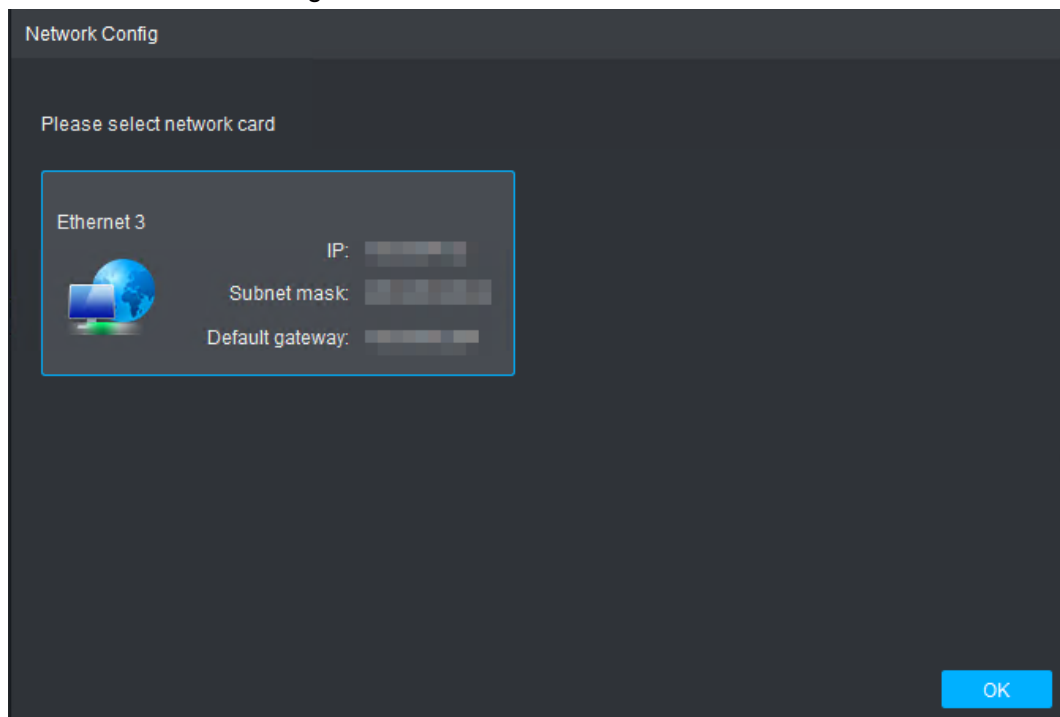
Step 6 Click **Install**.

The installation process takes about 5 to 10 minutes.

Step 7 Click **Run** when the installation finishes.

Step 8 Select the network card you need and click **OK**.

Figure 1-14 Select network card



Step 9 Configure **Center IP** (of main server) and **HTTPS port**.

Step 10 Click **OK**.

- To edit service ports, start or stop services, refresh services, view service status or more, see "1.1.4 Managing System Services".
- To uninstall the platform, go to **Control Panel > Programs and Features**, and then locate DSS Server. Double-click it, and then uninstall it according to the on-screen instructions.

1.3 Hot Standby

For details on how to deploy hot standby, contact our technical support.

1.4 Cascade

Attach a DSS platform to another DSS platform, and then you can view videos of the child platform from the parent platform. You can create up to 3 cascade levels.


Prerequisites

Make sure that all the platforms on the system were already installed.

Background Information

- You only need to configure the child DSS information on the parent DSS information.
- Express can only be a child platform.

Procedure

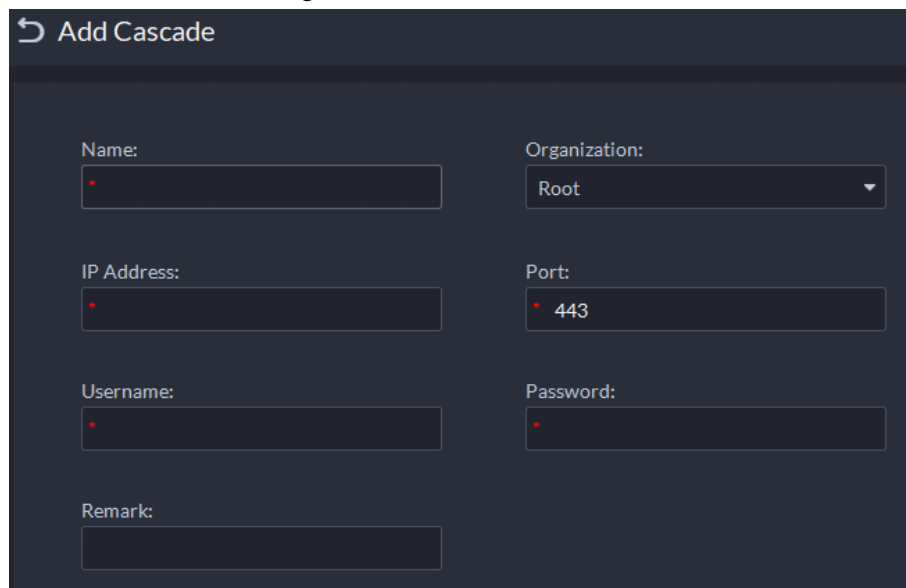
Step 1 Log in to the parent DSS client. On the **Home** interface, click  > **System Deployment**.

Step 2 Click .

Step 3 Click **Add**, and then configure parameters.

- **Organization:** Select an organization for the added platform, so that the resources of the platform will be attached to the organization of the current platform.
- **IP Address, Port, Username and Password:** Enter corresponding information of the added platform.

Figure 1-15 Cascade




Step 4 Click **OK**.

1.5 N+M


On the main server, enable the sub server, and then create the sub-standby relationship.

Prerequisites


The relevant servers have been well deployed.

Step 1 Log in to the parent DSS client. On the **Home** interface, click  > **System Deployment**.

Step 2 Click .

Step 3 Click  to enable the sub servers.

Step 4 Configure a standby server.

1) Click  of a sub server.

2) Select **Standby Server** for **Server Type**, and then click **OK**.

Step 5 Configure the sub-standby relationship in either of the following ways.


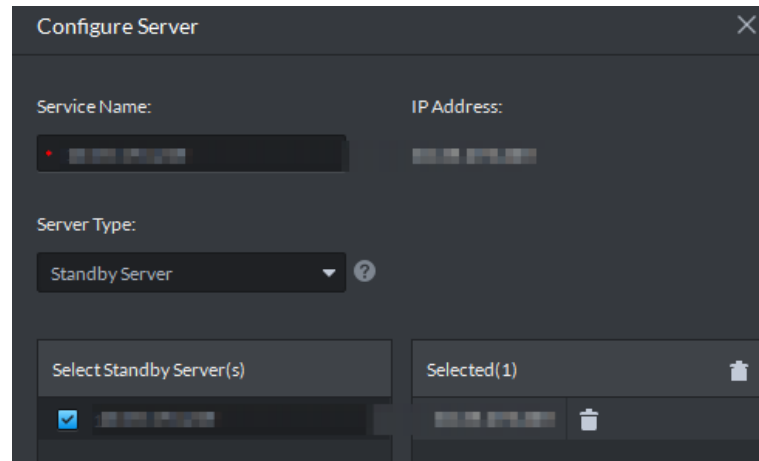


- Go to the **Configure Server** interface of the sub server to select a standby server.
 1. Click  of a sub server.
 2. On the **Select Standby Server(s)** interface, select one or more standby servers.

Figure 1-16 Select a standby server



3. Click **OK**.

- Go to the **Configure Server** interface of the standby server to select a sub server.
 1. Click  of a standby server.
 2. On the **Select Sub Server(s)** interface, select one or more sub servers. You can click  to adjust the priority.
 3. Click **OK**.

1.6 Configuring LAN or WAN

1.6.1 Configuring Router

If the platform is in a local network, you can visit it from the public network by performing DMZ mapping. For the list of the ports to be mapped, see "Appendix 1 Service Module Introduction".




Make sure that the number of the WAN ports is consistent with that of the LAN ports.

1.6.2 Configuring Mapping IP

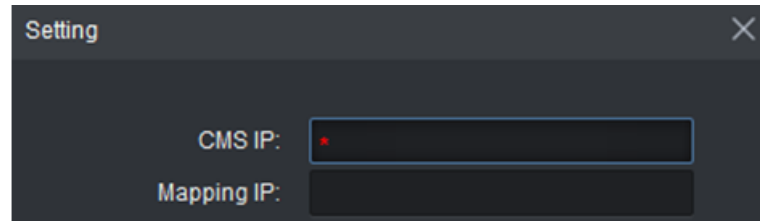
The interface might vary between the main server and the sub server. This section uses the main server interface as an example.

Step 1 Log in to DSS server, and then double-click .

Step 2 Click the  on the upper-right corner.

Step 3 Enter WAN address in the **Mapping IP** box, and then click **OK**.

Figure 1-17 Setting



Step 4 Click **OK** and then the services will restart.

Appendix 1 Service Module Introduction

Service Name		Function Description
Access Service	DSS_NGINX	Reverses user requests to distributed system management services.
System Management Service	DSS_SMC	Manages services and provides access to various interfaces.
Device Discovery Service	DSS_HRS	Broadcasts platform information to discover devices.
Data Cache Service	DSS_REDIS	Platform temporary business data storage.
Database	MySQL	Stores platform business data.
Message Queue Service	DSS_MQ	Transfers messages between platforms.
Device Management Service	DSS_DMS	Registers encoders, receives alarms, transfers alarms and sends out the sync time command.
Media Transmission Service	DSS_MTS	Gets audio/video bit streams from front-end devices and then transfers the data to DSS, the client and decoders.
Storage Service	DSS_SS	Store, search and play back recordings.
Device Search Service	DSS_SOSO	Search for device information.
Video Matrix Service	DSS_VMS	Log in to the decoder and send tasks to the decoder to output on the TV wall.
Auto Register Service	DSS_ARS	Listens, logs in, or gets bit streams to send to MTS.
ProxyList control Proxy Service	DSS_PCPS	Logs in to ONVIF device, and then gets the stream and transfers the data to MTS.
Alarm Dispatch Service	DSS_ADS	Sends alarm information to different objects according to defined plans.
External Access Controller Access Service	DSS_MCDDoor	Manages access controller access and other related operations.
External LED Device Access Service	DSS_MCDLed	Manages LED access and other related operations.
External Radar Access Service	DSS_MCDRadar	Manages radar access and other related operations.
External Alarm Controller Access Service	DSS_MCDAlarm	Manages alarm controller access and other related operations.
Power Environment Server	DSS_PES	Manages access of dynamic environment monitoring devices.

Service Name		Function Description
Video Intercom Switch Center	DSS_SC	Manages PC client and App client login as SIP client, and also forwards audio-talk streams.
Object Storage Service	DSS_OSS	Manages storage of face snapshots and intelligent alarm pictures.
Object Storage Service	DSS_SubOSS	Mainly manages storage evidence recordings and pictures.
Picture Transfer Service	DSS_PTS	Manages picture transmission.
Speed Measurement Service	DSS_EAS	Measures vehicle average speed and analyzes traffic data.
Media Gateway	DSS_MGW	Sends MTS address to decoders.

Appendix 2 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

Mandatory actions to be taken for basic equipment network security:

1. Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters;
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols;
- Do not contain the account name or the account name in reverse order;
- Do not use continuous characters, such as 123, abc, etc.;
- Do not use overlapped characters, such as 111, aaa, etc.;

2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend to keep your equipment (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the equipment is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

"Nice to have" recommendations to improve your equipment network security:

1. Physical Protection

We suggest that you perform physical protection to equipment, especially storage devices. For example, place the equipment in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable equipment (such as USB flash disk, serial port), etc.

2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

3. Set and Update Passwords Reset Information Timely

The equipment supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

5. Change Default HTTP and Other Service Ports

We suggest you to change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you

are using.

6. **Enable HTTPS**

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

7. **MAC Address Binding**

We recommend you to bind the IP and MAC address of the gateway to the equipment, thus reducing the risk of ARP spoofing.

8. **Assign Accounts and Privileges Reasonably**

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

9. **Disable Unnecessary Services and Choose Secure Modes**

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

10. **Audio and Video Encrypted Transmission**

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

11. **Secure Auditing**

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check equipment log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

12. **Network Log**

Due to the limited storage capacity of the equipment, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

13. **Construct a Safe Network Environment**

In order to better ensure the safety of equipment and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.
- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.
- Enable IP/MAC address filtering function to limit the range of hosts allowed to access the device.